

Meeting

Patient Group Meeting 11.30am

Friday 5th April 2024 at Creffield Medical Centre

PRESENT: Tracey Rowles – chair

Note taker:- Tracey Rowles	
Bill Frame	Malcolm Rodwell
Helen Mockford	Christine Manning
Linda Clifton	

This Meeting was face to face – Welcome to Malcolm who was attending for the first time.

Apologies: - Colin Ling, Ann Roughan, Margaret Jones, Roger Buston, Brenda Scragg, Judith Lavender, Barbara & Ron May, Jenny Rose, Sarah Orr, Steve Garratt.

Minutes & Matters arising: - Minutes from previous meeting were agreed.

Surgery Update:- Greg Sharp (Osteopath) who had worked at the surgery as a First Contact Practitioner sadly passed away in January 2024, our condolences to his family. Gym Update – The gym has opened for staff to use. We hope to open the gym to patients in the next few months, after the staff have trialled the equipment. The Digital Access Support Team will be attending all three surgeries to promote the use of the NHS App. They are asking us to ‘refer’ patients to them for this training. The practice had achieved remarkably high results for the care of our Diabetes patients with 82% achievement by the surgery for completing reviews, we now rank second out of 559 PCN’s, a big well done to our Diabetes admin team, Health Care Assistants and Diabetes nurses. Pharmacy first had started on 31st January, this had mixed reviews as the pharmacy do have strict criteria for seeing patients, who are sometimes referred back to the GP.

Staff Update:- Two of the current GP Registrar trainees at Creffield Medical Centre had passed exams, one is now fully qualified and the other near to qualifying, well done to Dr Khuwaja and Dr Khan. Dr Ana Bhaskhar started work at West Bergholt Surgery in February and Dr Mo Nkanor returned from maternity leave, this gives the surgery an extra 10 GP sessions each week. The surgery also has a child counsellor for GPs to refer to her name is Emi Boboe, she is working at both WB and CMC surgeries. Our PCN Surgery at Turner Road has a new Practice Manager – Rashida Agboke.

COVID Vaccines: - The surgery Covid Spring Booster programme commences in April. The first clinic will be on Saturday 27th April at Creffield, with further clinics until the end of May. Patients over 75 years old or those who are immunocompromised will be invited for the vaccine.

West Bergholt and Nayland Surgery Update: - See staff update for West Bergholt. No updates for Nayland Surgery.

Dementia Café/Coffee Morning: The Dementia Café and Coffee Mornings continue to be extremely popular, AR wanted to thank the surgery for funding the cost of hiring St Cedds Church Hall for the venue. Please let CM know if you can help at these events (dates in the attachments below).

Coach Trip:- The coach trip to Aldeburgh on 16th August was already fully booked. If you would like to join us, please give your name to Yas at reception and she can contact you if there are any cancellations. For those of you coming full payment of £15 is required by 19th July.

Any Other Business: -

1. LC – Asked why patients must call to book an appointment at 8am if the Doctor has asked them to make an appointment. The GPs would call you if this were urgent but for routine appointments you are asked to call us.
2. RB – Commented on the ‘call patient screen’ in the waiting room and how useful it was for patients sitting downstairs unable to see the screen behind the desk. RB also asked if we could invite PPG members to join by Teams for future meetings.
3. TR – Thanked all the PPG for their continued support.

1. Date of Next Meeting: - Friday 19th July 2024 at 11.30am at Creffield Medical Centre.

CMC Team One	CMC Team Two
Dr Tara Dukkupati (F)	Dr Kilian Hochstein (M)
Dr Qurat Rizvi (F)	Dr Hasan Chowhan (M)
Dr Gill Binns (F)	Dr Claire Cooper (F)
Dr Mohammad Al-Dahhan (M)	Dr Faye Kennedy (F)
Dr Tanmoyee Chowdhury (F)	Dr Hema Datta (F)
West Bergholt Team	Nayland Team
Dr Andrew Kuma (M)	Dr Ajula Gunasekera (M)
Dr Etienne Crevel (M)	Dr Nicola Hilton (F)
Dr Chris Whitlow (F)	Dr Maria Lubeiro (F)
Dr Mamatha Sarthi (F)	
Dr Mo Nkanor (F)	
Dr Alice Parr (F)	
Dr Ana Bhaskar (F)	
GP Registrars – based at Creffield Medical Centre	GP Returning to work – based at CMC
Dr Poonam Rai(F)	Dr Gowrie Devaraja (F)
Dr Rabia Afzal (F)	
Dr Divya Duvvapu (F)	
Dr Zafar Khuwaja (M)	
Dr Zohaib Khan (M)	
Dr Umoetok Umoetok (M)	
Dr Mohamed Zaghloul (M)	



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