

# Agenda

Patient Group Meeting 11.30am

Friday 29<sup>th</sup> January 2021

## PRESENT

Tracey Rowles – chair

Chris Manning	Note taker; Tracey Rowles
Roger Miles	Judith Lavender
Margaret Jones	Dr Qurat Rizvi

**This Meeting was held via Microsoft Teams – Apologies to those of you who tried to join, apologies to those who joined and had a delay before Dr Rizvi and myself managed to join the meeting – IT – what a nightmare! We got started eventually and the meeting went really well. I am more than happy to help any of you that would like to join the next meeting in February.**

**1. Apologies:-**Jenny Mackay, Ann Roughan, Margaret Jones, Steve Garratt, Jennifer Levy-Halford (who will be leaving the group)Barbara and Ron May, Angela Jervis, Linda Clifton,

**2. Surgery Update:** - Dr Qurat Rizvi attended the meeting representing the GP Partners at the surgery. **COVID Vaccines:** - the main reason for arranging this meeting was to update you all on the vaccine programme and how we are progressing. I apologise if you have not been well informed and kept up to date with when you will get your vaccine, but it has been very difficult to keep you all informed as the information we are given changes so quickly. The government advice of – you will be contacted when it's your turn, is good advice but understandably people are anxious and want to know when it will be their turn. The good news is 82% of 80 years and older in Colchester/Tendring area have had their vaccine. Dr Rizvi advised that once you have had the vaccine you will develop immunity but you could still carry the virus and spread to others, so we still have to follow the guidelines: - wear masks, wash hands and 2 metre social distancing where possible.

**Primary Care Centre:** - have been vaccinating patients 80 years and over since December. Patients are being contacted by text message or phone offering them an appointment.

**Cavalry Road Pharmacy:** - also vaccinating patients 80 years and over, these appointments can be booked by calling 119 or via the .gov website. As each cohort is completed they will move on to the next.

**Colchester Medical Practice:** - have opened their 4 surgeries to invite patients from all Colchester practices, these appointments can be booked by replying to a text message invite or by calling your own surgery who can book for you.

**West Bergholt Surgery:** - have started clinics this week vaccinating more patients as we move to the next cohort of patients 75 years and over. There are currently no plans to vaccinate from Creffield Medical Centre due to the parking restrictions.

**Care Homes:** - Residents and staff in our care homes were vaccinated at the weekend, Doctors, Nurses and admin staff all helped to ensure this vulnerable group of patients received the vaccine before the target date announced by the government.

**Colchester Football Stadium:** - will be a mass vaccination centre from next week – currently, we do not have any further information on how this is being run.

- 3. Flu Clinics:** - Thank you to the PPG members that helped with the 'Flu Clinics' they were very different this year, but went very well and we vaccinated more people this year, than in the past 2 years. There are still vaccines available for anyone eligible.

**Any Other Business:-**

1. The website information is not very helpful and needs updating. TR will have a look and notify Footfall of any items that need changing. CM commented that the 'contact the practice' section works very well, instead of phoning for non-urgent matters.
2. Face Book – the surgery has a face book page that is kept up to date by our PCN Administrator Kate, I will pass on your thanks to her for doing a great job for those of you who use Face Book.
3. Coach Trip – CM suggested we should provisionally book Kings Coaches for later in the year in the hope that we can take our elderly patients out for the day – what a nice thought.
4. West Bergholt surgery will be moving their Friday afternoon clinics to the Nayland Surgery starting in February. All admin and reception staff will be available.
5. The Creffield Medical Centre is open for patients that need to be seen and all screening programmes , immunisations and long term condition reviews are being done, as we do not want to get a backlog of patients needing these services as we did during the first lockdown. The hospital screening programmes are also running again but they have a significant backlog.

A big thank you to everybody for attending and your valuable feedback, it's always good to hear from the Patient point of view how we can improve our service.

- 4. Date of Next Meeting: - Friday 19<sup>th</sup> February 2021 at 11.30am via Teams**