

Meeting

Patient Group Meeting 11.30am

Friday 22nd April 2022

PRESENT: Tracey Rowles – chair

Note taker; Tracey Rowles	
Linda Clifton	Colin Ling
Judith Lavender	Brenda & David Scragg
Steve Garratt	Chris Manning
Barbara & Ron May	Rosie North (CMC)

This Meeting was held via Microsoft Teams – I am more than happy to help any of you that would like to join the next meeting in June 2022.

- 1. Apologies and Welcome:** - Apologies from:- Roger Buston, Ann Roughan, Margaret Jones, Helen Mockford, Sarah Orr, Monica Addison, and Roger Miles. Welcome to Brenda and David Scragg who have joined the PPG meeting today for the first time.
- 2. Minutes & Matters arising:** - Minutes from previous meeting were agreed. BM thanked Chris Manning for volunteering to attend the PPG Liaison Focus Group meeting.
- 3. Surgery Update:** - Dr Tanmoyee Chowdhury joined us as a Salaried GP, she will be working at West Bergholt Surgery. Dr Rabia Waqar is also now working for CMC Team One. Cearos Rahman (Clinical Pharmacist from Cavalry Road Pharmacy) is also helping with medication issues and queries for our patients. The surgery continues to be affected by Covid-19, there have been numerous staff off this year, Doctors, Nurses, Paramedics, Admin Staff and Receptionists all getting the virus and having to isolate for 5 days, leaving us very short staffed at times. Tollgate Surgery left our PCN (Primary Care Network) to join Abbeyfield's on 1st April. The telephony hub started at CMC on 1st April, all phone calls for the Creffield Medical Group now come through to Creffield. The reception staff have been increased and at 8am we aim to have 10 people answering the phones. This offers a fairer system to all our patients across the group but is a big change for the Nayland patients who are not used to waiting in a queue. The calls are answered quickly, so we are advising patients to wait in the queue if they need an appointment.
- 4. COVID & Flu Vaccines:** - Creffield Medical Centre continues to hold Covid Vaccine clinics on Saturday Mornings only, although the numbers attending have reduced significantly. We are currently vaccinating over 75's with booster vaccines and healthy children aged 5 to 11 years. BM wanted to send her thanks to Rosie who co-ordinates the clinics on a Saturday and said how well run they were. Colchester Stadium continue to hold vaccine clinics, appointments can be booked online or by calling 119. Vaccines can be given 28 days after having Covid-19.
- 5. West Bergholt and Nayland Surgery Update:** - The latest opening date for West Bergholt Surgery is Mid-May, this is subject to change. The information will be updated on Social Media once we know an exact date.
- 6. Any Other Business:** -
BM – Mentioned a queue in the car park. This is being monitored and staff will be asked to park elsewhere if the problem continues. Once WB is open, we hope the car parking will improve. There is a ten-minute window from entering the car park and exiting before fines are issued.
BS - The buses and timetables for Colchester had changed and this was causing problems for patients who rely on buses to get to the surgery. Number 1 & 8 are the same, but others have

changed to shuttle buses that are taking different routes. TR will try and get a bus timetable so we can help patients when attending the surgery.

CM - Attended an African Woman's Day organised by the CCG - she said this was very informative and interesting.

CM - shared her experience of using the 'Next Door App.'

TR - I was asked to share with the PPG a poster from David Robinson who is looking for facilitators to support type 2 Diabetes together groups. See PDF attachment below.

7. Date of Next Meeting: - Friday 10th June 2022 at 11.30am via Teams - I hope to reintroduce face to face meetings once WB has re-opened and we have more room at Creffield.

CMC Team One	CMC Team Two
Dr Tara Dukkipati (F)	Dr Kilian Hochstein (M)
Dr Qurat Rizvi (F)	Dr Hasan Chowhan (M)
Dr Gill Binns (F)	Dr Claire Cooper (F)
Dr Mohammad Al-Dahhan (M)	Dr Faye Kennedy (F)
Dr Rabia Waqar (F)	Dr Suline Ahmed (F)
Dr Jakia Chupi (F)	Dr Hema Datta (F)
West Bergholt Team	Nayland Team
Dr Andrew Kuma (M)	Dr Ajula Gunasekera (M)
Dr Chris Whitlow (F)	Dr Tracey Copeman (F)
Dr Tanmoyee Chowdhury (F)	
Dr Mamatha Sarthi (F)	Dr Nicola Hilton (F)
Dr Mo Nkanor (F)	Dr Maria Lubeiro (F)
Dr Alice Parr (maternity leave) (F)	



Type 2 together
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