

Meeting

Patient Group Meeting 11.30am

Friday 21st January 2022

Present: Tracey Rowles – chair

Note taker; Tracey Rowles	Dr Qurat Rizvi (GP Partner)
Linda Clifton	Colin Ling
Barbara and Ron May	Roger Buston
Sarah Orr	Helen Mockford
Roger Miles	Monica Addison

This Meeting was held via Microsoft Teams – I am more than happy to help any of you that would like to join the next meeting in March 2022.

- 1. Apologies:** - Angela Jervis, Ann Roughan and Margaret Jones. Judith Lavender and Chris Manning tried to attend the meeting but for no apparent reason they couldn't join – modern technology I guess!
- 2. Minutes & Matters arising:** - Focus Group – PPG Liaison Meeting is due to be held remotely on 23rd February, the December meeting was cancelled, an invite will be sent in due course – I will pass on to all PPG members.
- 3. Surgery Update:** - Dr Rabia Waqar started work this week as a part-time locum, with a view to joining us as a salaried GP from April. An interview is being held on Wednesday for a second salaried GP who can also start in April; they will replace Dr Kabir and Dr Thomas who left us at the end of last year. Two Care Co-ordinators joined our Nayland team, they will work on recalls for Long Term Conditions as part of their role. Searos from Cavalry Rd Pharmacy is joining us in February; he will be able to help our patients with prescription queries, whilst still working at the pharmacy. Helen Coppin from Community 360 will be at CMC on Monday's from 9am to 2pm, she can help with referrals into the community and weight management, amongst other things. The Two Teams is working well from the surgery perspective; we would welcome your feedback on how it has been from a patient point of view. There is a national shortage of GP's, many have retired early or are unable to cope with the stress of the job. This is why paramedics, physiotherapists and clinical pharmacists have been recruited to help with the GP workload. You may only get to see your GP for more complex issues, we are very pleased that we have hopefully managed to recruit two new GP's. The cameras were installed in the car park on 13th December patients have to input their registration number at reception when visiting the surgery; this has stopped people using our car park that are not using the surgery and made it much easier for patients to park. The surgery has been badly affected by Covid since before Christmas – with large numbers of staff having the virus, thankfully most have got over it very quickly. Staff have to isolate if they have a positive lateral flow test for 7 days, they do not have to take a PCR test to confirm they have the virus.
- 4. COVID & Flu Vaccines:** - Creffield Medical Centre continues to hold Covid Vaccine clinics on Saturday's, although the numbers attending have reduced significantly. 4th injections are given to immunosuppressed patients; there is no news that the rest of the population will have a booster (4th). Children aged 5 to 11 years in a clinical risk group are expected to be the next cohort called, we are awaiting further guidance. Flu Vaccines are still available for those eligible.

5. West Bergholt Surgery Update: - The building work and refurbishment at WB Surgery is going well. The internal walls are up, the roof trusses are in, we are waiting for planning permission to add an extra room, the builders have struggled to obtain some building materials, and the plan is for the work to be completed early to mid-March. The West Bergholt phones have been diverted to Creffield and receptionists, nurses and GP's have come over to help with the increased workload. The practice would appreciate feedback from the patient group on how they would like the surgery to be used, and if they would be happy to travel to West Bergholt for appointments – all attending would be happy to go to WB to be seen.

Nayland Surgery: - All clinical staff members are helping by seeing extra patients, the Admin staff members are also helping with the workload for WB surgery.

6. Any Other Business: -

1. HM – Confirmation that NHS England visitor is coming on 22/2/22 whilst Extend Exercise Class is being held. No class on 8/2/22 as Jeanette is unavailable.
2. BM – Requested TR send the minutes of the last Focus Group meeting.
3. BM – Would Dr Chowhan be doing minor ops now Dr Kabir has left? TR to find out.
4. RB - Asked if GP Partners would consider recommending consultants for secondary care. This is not possible – or ethical unfortunately, other patient recommendations would be the best advice. TR to ask partners if a disclaimer could be drawn up.

7. Date of Next Meeting: - Friday 4th March 2022 at 2pm via Teams

CMC Team One	CMC Team Two
Dr Tara Dukkipati (F)	Dr Kilian Hochstein (M)
Dr Qurat Rizvi (F)	Dr Hasan Chowhan (M)
Dr Gill Binns (F)	Dr Claire Cooper (F)
Dr Mohammad Al-Dahhan (M)	Dr Faye Kennedy (F)
Dr Rabia Waqar (locum) (F)	Dr Suline Ahmed (F)
Dr Jakia Chupi (F)	Dr Hema Datta (F)
West Bergholt Team	Nayland Team
Dr Andrew Kuma (M)	Dr Ajula Gunasekera (M)
Dr Chris Whitlow (F)	Dr Tracey Copeman (F)
Dr Ali Ahmad (M)	Dr Maria Lubeiro (F)
Dr Mamatha Sarthi (F)	Dr Nicola Hilton (F)
Dr Mo Nkanor (F)	
Dr Alice Parr (maternity leave) (F)	